REGD. OFFICE: G-4B-1, EXTENSION, MOHAN CO-OPERATIVE INDL. ESTATE, MATHURA ROAD, NEW DELHI – 110044

CIN - U74999DL2016PTC298207: Email id: compliance@blsinternational.net

Date: 31st October 2017

#### APPOINTMENT LETTER

Ms. Shivani Mishra (DIN: 07221507) 08, Panchwati, G T Road, Ghaziabad – 201 001.

### Sub.: Appointment as an Independent Director of BLS E-Services Pvt Ltd (the Company")

The Code for Independent Directors contained in the Companies Act, 2013 provides that we should issue a letter of appointment to the Independent Directors.

We are pleased to inform you that the Shareholders in their Annual General Meeting held on 19th September 2017, have approved your appointment for a period of Five (5) consecutive year w. e. f. 21st November 2016. This letter of appointment sets out the terms and conditions covering your appointment which are as follows:

### APPOINTMENT:

- Your appointment as an Independent Director on the Board of Directors of the Company is subject to the provisions of the Companies Act, 2013.
- In compliance with provisions of section 149(13) of the Companies Act, 2013, your directorship is not subject to retirement by rotation.
- Notwithstanding other provisions of this letter, the appointment may be terminated in accordance with the provisions of the Articles of Association of the Company or on failure to meet the parameters of independence as defined in section 149(6) or on the occurrence of any event as defined in section 167 of the Companies Act, 2013.
- Upon termination or upon your resignation for any reason, duly intimated to the Company, you will not be entitled to any compensation for loss of office.

#### TIME COMMITMENT:

5. As an Independent Director, you are expected to bring objectivity and independence of view to the Board's discussions and to help provide the Board with effective leadership in relation to the Company's strategy, performance, and risk management as well as ensuring high standards of financial probity and corporate governance. The Board generally meets four times in a year. You will be expected to attend Board and Board Committees, if any, to which you may be appointed and Shareholders meetings and to devote such time to your duties, as appropriate for you to discharge your duties effectively. Ordinarily, all meetings are held in Delhi including Annual General Meeting.

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By accepting this appointment, you confirm that you are able to allocate sufficient time to meet the expectations from your role to the satisfaction of the Board.

#### ROLE AND DUTIES:

- Your role and duties will be those normally required of an Independent Director under the Companies Act, 2013. There are certain duties prescribed for all Directors, both Executive and Non-Executive, which are fiduciary in nature and are as under:
  - You shall act in accordance with the Company's Articles of Association as may be amended from time to time.
  - You shall act in good faith in order to promote the objects of the Company for the benefit of its members as a whole, and in the best interest of the Company.
  - You shall discharge your duties with due and reasonable care, skill and diligence.
  - IV. You shall not involve yourself in a situation in which you may have a direct or indirect interest that conflicts, or possibly may conflict, with the interest of the Company.
  - You shall not achieve or attempt to achieve any undue gain or advantage either to yourself or to your relatives, partners or associates.
  - You shall not assign your office as Director and any assignments so made shall be void.

In addition to the above requirements the Board of Directors also expect you to perform the following functions:

- You should constructively challenge and help develop proposals on strategy for growth of the Company.
- You should evaluate the performance of management in meeting agreed goals and objectives.
- III. You should satisfy yourself on the integrity of financial information and that financial controls and systems of risk management are effective and defensible.
- IV. You are responsible for determining appropriate levels of remuneration of Executive Directors and have a prime role in appointing, and where necessary, removing Executive Directors and in succession planning.
- You will take responsibility for the processes for accurately reporting on performance and the financial position of the Company.
- VI. You should keep governance and compliance with the applicable legislation and regulations under review and the conformity of Company's practices to accepted norms.

#### STATUS OF APPOINTMENT:

 You will not be an employee of the Company and this letter shall not constitute a contract of employment. You will be paid such remuneration by way of sitting fees for

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meetings of the Board and its Committees as may be decided by the Board. Further, you will also be paid remuneration by way of commission as may be approved by the Board and the Shareholders from time to time.

- The Sitting Fees to be paid to the Independent Director shall be as may be decided by the Board of Directors of the Company.
- You will have no entitlement to any bonus during the appointment and no entitlement to participate in any employee stock option scheme operated by the Company or any Group Company.

## REIMBURSEMENT OF EXPENSES

 In addition to the remuneration described above, the Company will, for the period of your appointment, reimburse you for travel, hotel and other incidental expenses incurred by you in the performance of your role and duties.

### INDEPENDENT PROFESSIONAL ADVICE

 There may be occasions when you consider that you need professional advice in furtherance of your duties as a Director and it will be appropriate for you to consult independent advisers at the Company's expense. The Company will reimburse full cost of expenditure incurred in accordance with the Company's policy.

#### CONFLICT OF INTEREST

- 13. It is accepted and acknowledged that you may have business interests other than those of the Company. As a condition to your appointment, you are required to declare any such directorships, appointments and interests to the Board in writing in the prescribed form at the time of your appointment.
- 14. In the event that your circumstances seem likely to change and might give rise to a conflict of interest or, when applicable, circumstances that might lead the Board to revise its judgement that you are independent, this should be disclosed to the Board.

#### **EVALUATION**

15. The Board of Directors will carry out an evaluation of the performance of the Board, if and whenever applicable to the company, as a whole, Board Committees, if any, and Directors on an annual basis. Your appointment and reappointment on the Board shall be subject to the outcome of the yearly evaluation process.

#### DISCLOSURE OF INTEREST

16. Any material interest that a Director may have in any transaction or arrangement that the Company has entered into should be disclosed no later than when the transaction or arrangement comes up at a Board meeting so that the minutes may record your

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interest appropriately and our records are updated. A general notice that you are interested in any contract with a particular person, firm, company or body corporate is acceptable.

#### CODE OF CONDUCT

 During the appointment you are required to comply with regulations as contained in Schedule IV under Companies Act, 2013, including the Code of Conduct.

#### CONFIDENTIALITY

18. All information acquired during your appointment is confidential to the Company and should not be released, either during your appointment or following termination (by whatever means) to third parties without prior clearance from the Chairman/Board unless required by law or by the rules of any stock exchange or regulatory body. On reasonable request, you shall surrender any documents and other materials made available to you by the Company.

### PUBLICATION OF THE LETTER OF APPOINTMENT

 In line with provision of Clause IV sub clause 6 of Schedule IV, under Companies Act, 2013, the Company will make public the terms and conditions of your appointment and will also arrange for it to be displayed on the Company's website, as and when required.

### MEMBERSHIP OF COMMITTEES

 The Board of Directors may appoint you as Member I Chairman of one or more of its Committees which will be covered in a separate communication setting out the relevant committee's terms of reference and any specific responsibilities.

### TERMINATION

- You may resign from your position at any time and should you wish to do so, you are requested to serve a reasonable written notice on the Board.
- 22. Continuation of your appointment is contingent on your getting re-elected by the shareholders in accordance with provisions of Companies Act, 2013 and the Articles of Association of the Company, from time to time in force. You will not be entitled to compensation if the shareholders do not re-elect you at any time.
- Your appointment may also be terminated in accordance with the provisions of the Articles of Association of the Company from time to time in force.

#### GENERAL

24. This Letter and any non-contractual obligations arising out of or in connection with this Letter are governed by, and shall be construed in accordance with, the laws of India, and the parties agree to submit to the exclusive jurisdiction of the courts of Delhi.

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 Please confirm your agreement to the above by signing and returning the enclosed duplicate of this Letter.

Yours sincerely,

For BLS E-Services Private Limited

Dinesh Sharma Director

DIN: 00956860